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## Error 2147024882 When Upgrading Strata Master

When you have this error appearing, while attempting to upgrade through Strata Master File > Upgrade Strata Master, this article will assist you.

Printer Selector         Login as Different User         Backup         Restore         Export         Export BAS Summary         Export Income Tax Calculation Worksheet         Upgrade Strata Master         Exit	File	View Manage	Accounting	Reports	Wizards	
Backup Restore Export Export BAS Summary Export Income Tax Calculation Worksheet Upgrade Strata Master Exit Exit Run-time error '-2147024882 (8007000e)':		Printer Selector				
Restore Export Export BAS Summary Export Income Tax Calculation Worksheet Upgrade Strata Master Exit trata Master × Run-time error '-2147024882 (8007000e)':		Login as Different	User			
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Export BAS Summary Export Income Tax Calculation Worksheet Upgrade Strata Master Exit Strata Master × Run-time error '-2147024882 (8007000e)':		Restore				
Export Income Tax Calculation Worksheet Upgrade Strata Master Exit  Strata Master Run-time error '-2147024882 (8007000e)':		Export				
Upgrade Strata Master Exit Strata Master × Run-time error '-2147024882 (8007000e)':		Export BAS Summ	nary			
Exit Strata Master × Run-time error '-2147024882 (8007000e)':				Vorksheet		
Strata Master ×		Upgrade Strata M	aster			
Run-time error '-2147024882 (8007000e)':		Exit				
	Strata Master	r				×
	<u> </u>			24882	(8007000	0e)':

1. Check the memory and CPU usage in Task Manager is low enough to leave sufficient capacity for the upgrade.

rocesses	Performance App history Startup Users Details				Services				
^			11%	61%	0%	0%			
Name Status			CPU	Memory	Disk	Network			
Apps (6)									
Google Chrome (11)				1.4%	868.5 MB	0.1 MB/s	0 Mbps	ĺ	
o o Microsoft Outlook (4)				0.1%	92.6 MB	0 MB/s	0.1 Mbps		
if Microsoft Teams (4)				0.1%	98.6 MB	0 MB/s	0 Mbps		
Strata.exe (32 bit)			0%	15.2 MB	0 MB/s	0 Mbps			
👌 🙀 Tas	🕎 Task Manager			0.2%	28.4 MB	0 MB/s	0 Mbps		
> 😝 TeamViewer			0%	48.5 MB	0 MB/s	0 Mbps			

2. Refer to this article to obtain the direct link file for the current upgrade - https://kb.rockend.com/help/upgrading-strata-master

3. Find the direct link by clicking the words 'download the latest upgrade file from here' as shown in this screen shot below.

Additionally, if you have restrictions on your internet or problems downloading the latest upgrade, manually download the latest upgrade file from here

4. Make sure you have created a backup and renamed the Template file. Then download and run the file.

If you have any further issues please log a case with Strata Master Support through your MyMRI portal or by calling 1300 657 700.

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