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Error 2147024882 When Upgrading Strata Master

When you have this error appearing, while attempting to upgrade through Strata Master File > Upgrade Strata Master, this article will assist you.

Fi	le View Manage	Accounting	Reports	Wizards	
	Printer Selector				
	Login as Different	User			
	Backup				
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	Upgrade Strata M	aster			
	Exit				
strata Mast	er				×
<u> </u>	Run-time erro Out of memo	or '-21470 ry	24882	(8007000e)':	

1. Check the memory and CPU usage in Task Manager is low enough to leave sufficient capacity for the upgrade.

D									
Processes	Performance	App history	Startup	Users	Details	Services			
	^					11%	61%	0%	0%
Name			Status		CPU	Memory	Disk	Network	
Apps (6)								
				1.49/	050 5 140	0.1 MD/-	0.146-00		
> O Google Chrome (11)				1.4%	808.5 MB	U.I MB/s	0 Mbps		
> 💁 Microsoft Outlook (4)				0.1%	92.6 MB	0 MB/s	0.1 Mbps		
> 📫 Microsoft Teams (4)				0.1%	98.6 MB	0 MB/s	0 Mbps		
> 🐠 Strata.exe (32 bit)			0%	15.2 MB	0 MB/s	0 Mbps			
> 🙀 Task Manager			0.2%	28.4 MB	0 MB/s	0 Mbps			
> 🔁 TeamViewer				0%	48.5 MB	0 MB/s	0 Mbps		

2. Refer to this article to obtain the direct link file for the current upgrade -

https://kb.rockend.com/help/upgrading-strata-master

3. Find the direct link by clicking the words 'download the latest upgrade file from here' as shown in this screen shot below.

Additionally, if you have restrictions on your internet or problems downloading the latest upgrade, manually download the latest upgrade file from here

4. Make sure you have created a backup and renamed the Template file. Then download and run the file.

If you have any further issues please log a case with Strata Master Support through your MyMRI portal or by calling 1300 657 700.

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