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Logo is Not Showing on Reports and Meetings in Strata Master

For the set up of a Logo refer this article -Strata Master Custom Headers (Logos)

Once the logo is created and set up you are to save the file where it links to Strata Master.

If a logo is not showing on reports or meetings, then the causes are -

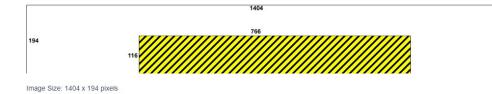
- 1. The logo has not been created. Check that there is a logo for your business.
- The logo is not saved on a shared drive. If a logo is missing from a shared file, the MRI logo will show on reports instead. The logo should preferably be in the Strata folder on the server (strata\$) and within the Graphic folder and shown below. Refer article linked above.

ame	Date modified	Туре
Backup	15/12/2022 4:22 PM	File folder
BulkBPAYPending	09/12/2022 9:40 AM	File folder
CreditorCompliance	09/12/2022 9:40 AM	File folder
Data	09/12/2022 9:40 AM	File folder
Documents	14/12/2022 3:33 PM	File folder
Download	09/12/2022 9:40 AM	File folder
EFTPending	09/12/2022 9:40 AM	File folder
Graphic	09/12/2022 9:40 AM	File folder

 The path to the logo should be entered in Stata Master, in Configure > Agency > Option #1. Strata Master needs to know where to find the logo for both Reports and Meetings. Click edit and click 'select custom header' to browse to the saved location of the logo.

Agency Configuration - Edit Mode					
General Details Options #1 Options #2 Option #3	Trust Account	Bank Account	Stationery	Management Fees	Licensing
Custom Report header			Direct Entry APCA user ID 124567	,	
			User Name Rocker		
Report Headings Go Here	e		Description	na Agency	
Clistom header location		ustom Header	Display Payee D	retails	
Print custom header on receipt 🔽	Print PSS	Disclosure	- Other Use POSTman's	postal barcoding	
Custom Agenda/Minutes header		on Levies	Debt recovery Record charges	on lot	
enda/Minutes Headings Go Here			Miscellaneous print options Print agency details on work orders		
Go Here			Print double side	ed Levy & Debt recovery no	otices 🕅
Custom header location	Select D	ustom Header	- Cash Management Rep	port	
			Show future exp	enditure	▼
Print custom header on agenda 🔽 Print custom header on minutes 🗌	Print PSS	Disclosure 🕅	Show current le	•	
Change of owner checklist instructions			Show financial s	ummary	
-			Insurance Reports		
Send Welcome Pack with Strata Living Guide		^	Show coverage	notes	
1		~	Show commission	on received	

4. The logo is of an incorrect size. If the logo is the incorrect size, the MRI logo will be showing on reports instead. Refer to the article linked above for the correct sizing of the logo.



Summary

The logo needs to be created, be the correct size, be saved on the server in the graphic folder within the Strata folder, and the path to that logo needs to be entered into Strata Master.

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