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# Time Charging in Strata Master

This article will provide steps to process time charging fees to your management fees.

To check that your management fees are set to allow and record time charging, please review this quick video - https://kb.rockend.com/help/sm-top-tips-strata-master-top-tip-105-charge-time-as-a-management-fee

### Where Does the Time Charge Record

Time charging is timed, recorded and edited if needed, in the Corporations Diary records.



It will then show in your Invoice Management Fees Preview screen until Management Fees are invoiced.

B Inv	oice Management Fees	
EXIT		

### How Would a Time Charge Entry Appear in the Diary Record?

Depending on your purpose, it can show as

- A subject heading such as 'Time Charge Record for ......", or
- within a diary entry for a Repair or Insurance Claim, you would see it as a time charge in the Diary Record as highlighted below.

<b>**</b>	Diary for 2222 (0	Owners Corpo	oration) - Edit Mod	de								
EXI	ı 🗋 🎦	8	1 🗸 🔗									
Di	ary records for 222	2 (Owners Co	rporation)							~	Show open records on	y
F	Reference		Subject				F	or Action By	1	Date Due	Closed	
	2222 (Owners (	Corporation)	Insurance (	Claim for Flood Damage			Т	EST		2022-09-29	No	Search
												I       Work order #         I       IR & M #         I       Subject         Search
Ċ		Diaru Be	cord	γ		Details					Benorting	
		Dialy Inc	cord			Dotano					. roporting	
	Subject Insur	ance Claim for	Flood Damage		- F [ ]	for action by TEST ✔ Action requir	<b>▼</b> ed	Due date 29/09/2022	<b>-</b>			
	Date entered	Time entered	User	Notes		Time spent	Charge	Invoiced?	Work	order # W	/O Status Repair	r Maint. #
	2022-09-29 (	05:06 PM	TEST	Discussing parameters of	of insur	00:02	4.33	No				~

## Steps for new time charge

1. Click details tab and click Start

Diary Record	Details	Reporting
New Diary Entry	Chargin Ratu Toto	9 Time: 00:00:00:0 Start Reset for TEST: 10:000 per hour in 1 minutes increment al charge \$ 0 for : (hhmm)
1	v	- 1

#### 2. Enter rate and increment

As pictured above \$130 per hour is entered and 1 minute increments.

3. Click stop when call or activity is done. The start button changes to a Stop button when the timer is active.

Charging	
00:00:06.0	Charge it !
<b>Stop</b> Reset	

### 4. Add 'New diary Entry' detailing the call or activity

Diary Record	Details	Reporting
New Diary Entry Discussing parameters of insurance claim	Chargin	rimer 00:01:06.8 Charge it I Start Reset
	Tot	s 130.00 perhour in 1 minutes increment al charge \$ 0 for : (hh:mm)

5. Click 'charge it' button. The Charge and time now show. The screenshot below shows a charge for  $\ensuremath{\mathsf{2}}$ 

#### minutes as call went for over 1 minute.

Charging
Timer 00:01:06.8
Start Reset
Rate for TEST: \$130.00 per hour in 1 minutes increment
Total charge \$ 4.33 for 00:02 (hh:mm)

6 To diary record tab, add Subject line and click save

	Diary Re	cord	<u> </u>	D	tails		Ì	B	eporting	
Subject Insurance Claim for Flood Damage				For action by         Due date           TEST         29/09/2022           Action required						
Date entered	Time entered	User	Notes	Time sp	nt Charge	Invoiced?	Work order #	W0 Status	Repair Maint. #	
										0

7 The details of the time charge item shows on the diary record screen with amount to be charged and time spent

Diary Record	Details	Reporting
Subject Insurance Claim for Flood Damage	For action by TEST Action required	Due date 29/09/2022
Date entered Time entered User Notes 2022-09-29 05:06 PM TEST Discu	Time spent Charge	Invoiced? Work order # WD Status Repair Maint. #

### To Add to an Existing Time Charge Diary Item

1. Highlight the existing item you wish to add time charging to as shown below.

🛗 Diary for 2222 (Owners Corporatio	n) - Edit Mode				
	✓ B				
Diary records for 2222 (Owners Corporati	on)		$\overline{\mathbf{v}}$	Show open records only	
Reference 2222 (Owners Corporation)	Subject Insurance Claim for Flood D'amage	For Action By TEST	Date Due 2022-09-30	Closed No	Search

2. Continue for steps 1 to 7 above above **except** click 'reset' before starting the timer, if the timer is showing a time.

00:00:12.	Charge it !
Start Re	eset

3. Also, **no need to add Subject in point 6** above as the subject has already been entered

### To Change or Adjust the Time or Amount

1. Highlight the item you want to change

	Diary Re	cord		Details	:		Ý	R	eporting	
Subject Ins	urance Claim for	Flood Damage	F F	oraction by TEST Z Action requi	D Ted	ue date 80/09/2022	•			
Date entered	Time entered	User	Notes	Time spent	Charge	Invoiced?	Work order #	WO Status	Repair Maint. #	-
2022-09-30	04:21 PM	TEST	Discussing parameters of insur	00:02	4.33	No				**
2022-09-30	04:23 PM	TEST	Discussion with insurance com	00:06	13	No				
										<b>•</b>

2. Click on the details tab and edit the amount and/or time as required

Charging ——		
Timer-	00:00:12.1	Charge it !
	Start Reset	
Rate for TES \$ <mark>150.00</mark>	ST: Derhour in 1	minutes increment
Total charge	e \$ <mark>15,00 f</mark> or 0	0:06 (hh:mm)

#### 3. Click Save



#### 4. Now shows as

Subject Insurance Claim for Flood Damage				or action by EST Action require	D T	lue date 30/09/2022	<b>-</b>		
Date entered	Time entered	User	Notes	Time spent	Charge	Invoiced?	Work order #	W0 Status	Repair Maint. #
2022-09-30	04:21 PM	TEST	Discussing parameters of insur	00:02	4.33	No			
2022-09-30	04:23 PM	TEST	Discussion with insurance com	00:06	15	No			

#### In the Accounting > Invoice Management Fees, in the preview screen, the time charging is cumulative -



### **Useful Links**

A quick video - https://kb.rockend.com/help/sm-top-tips-strata-master-top-tip-105-charge-time-as-a-

management-fee

30/09/2022 6:43 pm AEST