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# Set Up Submetering in Strata Master

This article will assist you to set up Submetering for your Strata Plans in providing the steps involved. It is particularly helpful to those who have not used submetering for some time and just need a reminder. Alternatively, for those who are experienced with processing in Strata master and can follow brief information.

Links to more detailed information will be provided where available.

### **Basic Steps**

1. Check that your Strata Master Licence allows submetering. Select Configure in your top toolbar > Agency > Licensing tab

🖪 Agency Configuration - Read Only Mode 🛛 🗙									
General Details Options #1 Options #2 Option #3 Trust Account Bank Account Stationery Management Fees	icensing								
Name of agency									

On that screen, check to see that you have a tick beside 'submetering'. If not ticked, then contact Strata Master Support to organise a quote for this extra feature. If you do have this tick, proceed to step 2.

– Flags/Modules –		
🔽 Demonstration Version	Veb Access	
Fostal Barcode Module		
Submetering		

2. Configure the type of meters you which to use. In the Configure menu, select Submetering. Click the Add button.

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Enter details of the type of meter, usually power/electricity or water. Add the General Ledger Expense Account number that relates to the type of expense.

- Read Only		1
Name	Electricity Supply	
Account	190200 UtilityElectricity - Admin	

Once added, your list of submeter service types should appear as below. When you enter the meter details as in step 3 below, you will need to select a meter type from this list created in step 2.



3. Set up the meter numbers in the Corp screen of the relevant Plans.

Click on the Corp icon in your icon toolbar, and enter the Plan number. Then click on the light bulb icon.



# This section creates the template for the entering of information when you are processing the invoices. Click Add - $\ensuremath{\mathsf{Add}}$

- Note that the Lots are all listed. At this stage only, can you delete a Lot by clicking into the Lot and backspacing
- Common use allocation refers to how to split the common use charges

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- Select an Admin Fee from the Management Fee list if you are charging for submeter processing
   https://kb.rockend.com/help/strata-master-top-tip-23---quantity-management-fees
- Set the method of invoicing for each Lot, either Print or email. Click into the field and select form the drop down list.
- You can add Lots if necessary, for example for an additional debtor not listed, by clicking the green '+' sign.



• Tick the record readings box if the meter readings for the master meter and submeters are to be recorded and the units used are to be calculated automatically. The alternative is to not record readings but to just enter the units used directly.

3 Meters for Strata Plan 8888 - Read Only Mode											
Master meter number 1155463											
Master Meter Service Electricity Supply   Common use allocation None  Record readings											
Admin fee TIMECH	Time cha	rging	•	0.01 per	_	Charge administration fee					
Last reading date 01/04/2018 🐳 Invoiced 01/04/2018 🐳 Reading 143390 Days allowed for paymen											
Second last reading date 01/04/2018 V Invoiced 01/04/2018 V Reading 143390 0											
Submeters											
Number	Lot	Previous reading	Last reading	Sort order	Contact to invoice	Method					
1	1	23223	33728	0	Levy	Print					
2	2	26554	35443	0	Levy	Print					
3	3	29884	42221	0	Levy	Print					
4	4	22432	31998	0	Levy	Print					

4. Process sub meter invoices. Select Accounting from the top toolbar, then select Submeter Invoicing from the menu. When information and figures are all entered, you should click preview, print and then process. If you click Save, the invoices will be saved to the Lot owners ledgers but not printed or emailed. Step 5 shows how to reprint.

🖪 Invoicing for Sul	ometered Servi	ces							- • •	
🚥 🕥 💶	2	H 📮							0	
Master Meter GST unregistered owners corporation selected Enter Plan No. or Street Name or Body Corporate Name. Strata Plan 8888 United Gardens 1 Manchester Road Sydney NSW 2009 Service period start 02/04/2018 Transformer due d Reading 0 Payment due d				due date nits used	Master meter number 5503634  Service Water Usage Charge fees for invoice(s)  Save notices to file  Last reading Reading 215598 On 01/04/2018 Invoiced 01/04/2018 te 23/11/2021  Supply charge d 0 \$0.00 Supply charge					
Common use alloc	ation Equal sh	are 💌	Common	use units Tariff		\$0.00	Invoi	ce total	\$0.00	
Sub Meters										
Number         Lot           1         2           3         4	Prev. reading 61435 48776 35333 60054	Current reading	Units used	Rebate	Usage charge \$0.00 \$0.00 \$0.00 \$0.00	Common charge \$0.00 \$0.00 \$0.00 \$0.00	Supply charge \$0.00 \$0.00 \$0.00 \$0.00	Admin charge \$0.00 \$0.00 \$0.00 \$0.00	Total charge \$0.00 \$0.00 \$0.00 \$0.00	

As this is a brief view of the steps, full details of this section are not included in this article.

### **Printing Invoices**

If a reprint of invoices is required, refer to this link -

https://kb.rockend.com/help/print-or-email-a-miscellaneous-owner-invoice-or-sub-meter-invoice

### **Cancelling Invoices**

https://kb.rockend.com/help/cancelling-levy-by-owner in the levy journal

### **Other Useful Links**

https://kb.rockend.com/help/submetering-changing-the-lots-listed-on-a-meter

https://kb.rockend.com/help/strata-master-top-tip-23---quantity-management-fees

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