Ascend Celebrating Rest Professional Resources

Property Management and expectations from customers have shifted significantly over the past 30 years as well as some of the biggest legislations changes the industry has ever seen. As the industry and expectations continue to evolve so has Rest Professional. In the Celebrating Rest Professional session this year we shared highlights from recent and current product releases and a few tips and tricks to help you continue to get the most out of your software.

This article lists all the resources for topics that were covered in the Ascend 2021 Celebrating Rest Professional session.

Articles that cover items from recent releases

- **Financial Hardship -** https://kb.rockend.com/help/rent-renegotiation-due-to-financial-hardship-in-rest-professional

- **Property Status Summary -** https://kb.rockend.com/help/property-status-report-in-rest-professional

- **Owners Consent to Electronic Notices -** https://kb.rockend.com/help/owners-consent-for-the-electronic-services-of-notices-and-documents

- **Unlimited Property Reminders -** https://kb.rockend.com/help/how-to-setup-and-use-property-reminders-in-rest-professional

Articles that cover topics on how to declutter your database

- **How to Archive & the Pending Archive Checkbox** - https://kb.rockend.com/help/how-to-archive-in-rest-professional

- **How to Audit your Tenant Invoice Credit -** https://kb.rockend.com/help/how-to-audit-tenant-invoice-credit

- **How to Audit your Tenant Holding Deposits -** https://kb.rockend.com/help/how-to-audit-tenant-holding-deposits

Missed the Session?

Don't worry we have you covered! View the session below.

How to use MyMRI Portal

The MyMRI Portal is primarily a platform to log new support cases for your company and keep up to date with the progress of outstanding cases by viewing notes and updates from our Support Team.

Rest Professional Training

Visit the MRI Training Academy at training.rockend.com to view the Rest Professional Self-Paced Release Training.

Select Rest Professional and Self-Paced to locate the Release training options plus more!

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REAL ESTATE SOFTWARE

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▼ PRODUCT

○ Property Tree (+17)
● Rest Professional
○ Strata Master (+2)
○ File Smart (+0)

▼ TYPE OF TRAINING

○ Live Training (+23)
● eLearning
○ Pre-Recorded Courses (+1)

▼ ROLE

○ New User Onboarding (0)
○ Leasing Agent (0)
○ Property Manager (0)
○ Property Manager Associate (0)
○ Trust Accountant (0)
○ Sales (0)
○ Manager/Business Owner (0)
○ Strata Manager (0)

mri rest professional — NEW
eLearning
Navigation and Master Files (Self-paced)
FREE

mri rest professional — Registered
eLearning
New Tenancy Transactions (Self-paced)
FREE

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Cancelling Transactions (Self-paced)
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Understanding the Bank Reconciliation (Self-paced)
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eLearning
Tenant Invoice Management (Self-paced)
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eLearning
Rest Professional and File Smart | End of Financial Year (Australia)
FREE

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eLearning
Rest Professional General Release Version 19
FREE

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