reckend

Setting Regional and Language date settings for calendar interpretation to work with Rest Professional

Overview

When opening Rest Professional, if your regional and language date settings for calendar interpretation are not set in Windows to what is required by Rest Professional, the below error will be prompted. This setting applies to each individual computer.

See our instructional video here.



The current date settings for calendar interpretation on the computer in which Rest Professional is operating is not compatible with the calendar interpretation settings that Rest Professional requires.

Please note: If you are on a Citrix or Terminal Server you may need assistance from your IT Support/Technician to make the required changes.

Solution

1. When the Regional and Language Options error message appears when opening REST, click on Yes as this will

automatically open the Region settings screen on your computer for you.

🔊 Region		\times
Formats Location Admin	istrative	
Format:		
English (Australia)	~	
Language preferences		
Date and time forma	ts	
Short date:	dd/MM/yyyy ~	
Long date:	dddd, d MMMM yyyy	
Short time:	h:mm tt 🛛 🗸	
Long time:	h:mm:ss tt 🗸	
First day of week:	Monday ~	
Examples		
Short date:	19/12/2019	
Long date:	Thursday, 19 December 2019	
Short time:	11:10 AM	
Long time:	11:10:19 AM	
	Additional settings	
	OK Cancel Ap	ply

2. Click on the Additional Settings button

🔗 Customize Format	×	
Numbers Currency Time	e Date	
Example		
Short date:	19/12/2019	
Long date:	Thursday, 19 December 2019	
Date formats		
Short date:	dd/MM/yyyy ~	
Long date:	dddd, d MMMM yyyy	
What the notations mean: d, dd = day; ddd, dddd = day of week; M = month; y = year Calendar		
When a two-digit year is entered, interpret it as a year between:		
1950 and	2049 📮	
First day of week: Monday 🗸 🗸		
Click Reset to restore the system default settings for Reset numbers, currency, time, and date.		
	OK Cancel Apply	

- 3. Click on the Date tab
- 4. In the Calendar section, change the Year to be 2049 as shown above
- 5. Click on Apply and then OK and Exit out of the settings screen
- 6. Open Rest Professional and you should be prompted with the Login screen

7. Proceed to log in with your password like normal

Note: This setting is per computer, so the above steps will have to be repeated on all computers that require Rest Professional to login if necessary.

Please note: If you are on a Citrix or Terminal Server you may need assistance from your IT Support/Technician to make the required changes.

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