



Tenant's Consent for the Electronic Services of Notices and Documents

A new option is available on the Tenant Details screen to indicate a tenant's preference on the electronic service of notices and other documents.

Legislation in Victoria and Queensland require a tenant's consent to receive notices electronically and this legislation will commence in New South Wales in December.

When the new System Option is enabled, tenants who have not consented to receive notices electronically will be excluded from email communication from the following areas:

- Single or bulk emails
- Inspection letters from the Inspection Planner
- Tenant invoices and statements

Click on the article and video below for more information

[Consent for the Electronic Services of Notices and Documents](#)