

# STRATA Master

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Thanks for helping STRATA Master grow!

As we continue to invest in the development and growth of our Strata products, the ideas and contributions of our customers help our Product Team develop and implement improvements and enhancements that best support your business.

Your valuable feedback and suggestions will also be used to develop new features and enhancements in Rockend's cloud-based solutions.

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## How can we improve STRATA Master?

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### Property notice delivery methods

Ability to email owner and print copy for agent or visa versa. Currently can only either print or email - not do both at same time.

Vote

READY FOR VOTES

· 1 comment · Flag idea as inappropriate...

9  
votes

### Multiple Owners for 1 Lot

In CRM you can currently only add one owner. We have seen a huge increase with multiple people/companies purchasing 1 property. There is a character limit for the name so cannot enter them all.

Vote

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9  
votes

### Setting Wizard - templates for individual plans

Ability to create templates to an individual plan outside of the predefined global settings in

Vote

STRATA Master.

READY FOR VOTES · 0 comments · Flag idea as inappropriate...

9  
votes

### Prevent user licences being held up by users being logged in

Vote

Would like the ability to log users out of STRATA Master as and when needed without the user licences being held up

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8  
votes

### Ability to search for invoice numbers in fileSMART

Vote

Ability to search for invoice numbers in fileSMART

READY FOR VOTES · 1 comment · fileSMART · Flag idea as inappropriate...

8  
votes

### Ability to invoice a secondary debtor

Vote

Would like to have an option to invoice a secondary debtor i.e. tenant/contractor without having to create an existing lot.

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8  
votes

### Option to have "Print bank details" auto selected on insurance claim

Vote

Option to have "Print Bank Details" auto selected on insurance forms. Currently need to tick that option for each new claim that is created.

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8  
votes

### More user friendly way to re-number motions in agendas

Vote

Provide a more user friendly way to re-number motions in agendas. Currently you have to double click on each cell to do so. This can be time consuming if you have 30+ motions to re-number

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7  
votes

votes

Vote

## Linked Contact Cards

Would like to be able to check while in a contact card, whether it is a linked contact card and also be able to click an icon which will bring up details of the other properties that linked contact card is attached to.

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7  
votes

votes

Vote

## Mail Merge - add attachments

The ability to add attachments in Mail Merge

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6  
votes

votes

Vote

## Multiple Receipts from one payment

Currently splitting one payment as multiple receipts does not have an option in SM to receipt via OC number only

We get a large payment/deposit for say over 100 lots in one OC and we have to enter the OC number for every lot number entered for the bulk payment. Would save a lot of time if we just had to enter the lot number in situations where the receipt is only for one OC.

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6  
votes

votes

Vote

## Multiple Owners of 1 Lot - Contact Detail Card

More and more properties being purchased by multiple owners with different family names, the StrataMaster contact card only allows for one family name to be a searchable area. It can be time consuming trying to locate the lot if one of the other owners calls up to enquire about their property. The current solution is to load all names into the family name box, but this causes issue with sort orders in reports.

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6  
votes

votes

Vote

## Print Levy Notices

When charging fees for print levy notices, Multiple Owners Corp option is used and there are too many lots for the particular quarter. SM cannot cope with the number and may stop the process half way through the run. This causes an issue with the fees being charged as SM will only charge the Fees at the completion of the entire levy run. If the run fails half way through, then the charges will not be processed onto the plan. Ability for SM to either process the fees for the plans it has already printed the notices out for, or... [more](#)

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6  
votes

Vote

## Owner Portal - allow for more reporting options

Ability to show more reports on the owners portal other than the standard ones that can be configured via the Web Access Wizard

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6  
votes

Vote

## Communications Wizard - ability to email to 'Notice' addresses

\*Communication Wizard only allows emailing of owner addresses. Why can't this also offer notice addresses.

\*Communications Wizard could easily offer multiple strata communications

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6  
votes

Vote

## Realtime dashboard for high level overview

Want to be able to have a dashboard of real time data giving me a high level overview of my business so I can see where things are going well and where they are not. Rockend need to be giving their customers a competitive edge to help them thrive in the industry.

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5  
votes

Vote

## Reserve Funds Limitations

At the moment the Reserve Funds function works on the entire balance in the Strata Bank account including both the Admin Fund and Maintenance Fund. We need a way to place reserve funds on only Admin Fund balance as we want to avoid dipping into Maintenance Fund monies to pay for Admin Fund expenses. Also, we would like to be able to apply this theory to multiple schedules to avoid one OC covering the costs of another OC.

0 comments · Flag idea as inappropriate...

5  
votes

Vote

## Notify contractors that their quote was unsuccessful

In the repairs and maintenance diary, if you mark quote as received but rejected, an automated email could be sent to the contractor to thank them for providing the quote but to

let them know that they unfortunately did not win the job in this instance.

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5  
votes

## Notification when online vote registered

Vote

Notify the Strata Manager when a lot owner have lodged an online vote for a meeting.  
(Maybe an email could be sent).

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5  
votes

## USER ACCESS LEVELS - ability to stop user cancelling levies for prior FYE

Vote

-to stop a user from cancelling levies that relate to any prior fye



WARNING.PNG  
8 KB

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