STRATA Master

← Customer Feedback Forums

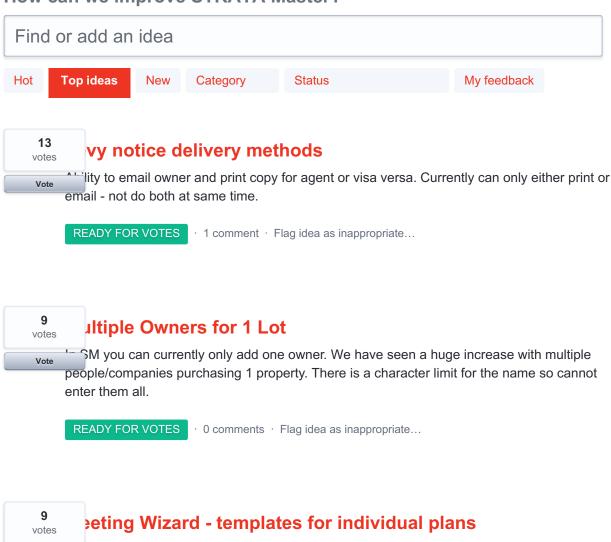
Thanks for helping STRATA Master grow!

As we continue to invest in the development and growth of our Strata products, the ideas and contributions of our customers help our Product Team develop and implement improvements and enhancements that best support your business.

Your valuable feedback and suggestions will also be used to develop new features and enhancements in Rockend's cloud-based solutions.

Before you add a new idea use the search box to see if it has already been suggested.

How can we improve STRATA Master?



'''lity to create templates to an individual plan outside of the predefined global settings in

STRATA Master.

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er licences being held up by users being logged in

would like the ability to log users out of STRATA Master as and when needed without the user licences being held up

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arch for invoice numbers in fileSMART

vote 11 lity to search for invoice numbers in fileSMART

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condary Debtor

8

votes

8

votes

8

votes

vote Thave an option to invoice a secondary debtor i.e. tenant/contractor without having to create an existing lot.

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itomatically tick "Print bank details" on insurance claim

vote 1 tion to have "Print Bank Details" auto selected on insurance forms. Currently need to tick that option for each new claim that is created.

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eting Wizard - amending motion numbers

Denvide a more user friendly way to re-number motions in agendas. Currently you have to double click on each cell to do so. This can be time consuming if you have 30+ motions to re-number

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7 nked Contact Cards

Vote

Vote

6

votes

Vote

would like to be able to check while in a contact card, whether it is a linked contact card and also be able to click an icon which will bring up details of the other properties that linked contact card is attached to.

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Iltiple Receipts from one payment

rently splitting one payment as multiple receipts does not have an option in SM to receipt via OC number only

We get a large payment/deposit for say over 100 lots in one OC and we have to enter the OC number for every lot number entered for the bulk payment. Would save a lot of time if we just had to enter the lot number in situations where the receipt is only for one OC.

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Iltiple Owners of 1 Lot - Contact Detail Card

re and more properties being purchased by multiple owners with different family names, the StrataMaster contact card only allows for one family name to be a searchable area. It can be time consuming trying to locate the lot if one of the other owners calls up to enquire about their property. The current solution is to load all names into the family name box, but this causes issue with sort orders in reports.

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6 int Levy Notices

en charging fees for print levy notices, Multiple Owners Corp option is used and there are too many lots for the particular quarter. SM cannot cope with the number and may stop the process half way through the run. This causes an issue with the fees being charged as SM will only charge the Fees at the completion of the entire levy run. If the run fails half way through, then the charges will not be processed onto the plan. Ability for SM to either process the fees for the plans it has already printed the notices out for, or... more

6 vner Portal - allow for more reporting options

Vote lity to show more reports on the owners portal other than the standard ones that can be configured via the Web Access Wizard

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mmunications Wizard - ability to email to 'Notice'

*Communication Wizard only allows emailing of owner addresses. Why can't this also offer notice addresses.

*Communications Wizard could easily offer multiple strata communications

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altime dashboard for high level overview

business so I can see where things are going well and where they are not. Rockend need to be giving their customers a competitive edge to help them thrive in the industry.

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5 serve Funds Limitations

6

votes

Vote

6

votes

Vote

5

votes

he moment the Reserve Funds function works on the entire balance in the Strata Bank account including both the Admin Fund and Maintenance Fund. We need a way to place reserve funds on only Admin Fund balance as we want to avoid dipping into Maintenance Fund monies to pay for Admin Fund expenses. Also, we would like to be able to apply this theory to multiple schedules to avoid one OC covering the costs of another OC.

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tify contractors that their quote was unsuccessful

he repairs and maintenance diary, if you mark quote as received but rejected, an automated email could be sent to the contractor to thank them for providing the quote but to

READY FOR VOTES · 0 comments · fileSMART · Flag idea as inappropriate... 5 tification when online vote registered votes ify the Strata Manager when a lot owner have lodged an online vote for a meeting. Vote (Maybe an email could be sent). READY FOR VOTES · 0 comments · Flag idea as inappropriate... 5 SER ACCESS LEVELS - ability to stop user cancelling votes/ies for prior FYE Vote -to stop a user from cancelling levies that relate to any prior fye WARNING.PNG 8 KB READY FOR VOTES · 1 comment · Flag idea as inappropriate... **1** 2 3 4 5 ... 13 14 Next → ← Previous New and returning users may sign in **STRATA Master** Post a new idea... All ideas My feedback fileSMART 2

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let them know that they unfortunately did not win the job in this instance.