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realbenchmark Setup Guide

REST Professional now includes realbenchmark an online KPI & Benchmarking Dashboard.

- View your businesses Key Performance indicators online on a simple easy to read dashboard
- Review up to 13 months at a time to identify and track trends within your business
- · Identify areas to improve the efficiency within your business
- Identify areas their team is performing well in and
- Benchmark your businesses KPI's with other similar businesses.

Pre-requisites

- You must be running REST Professional version 14.5.07 or greater with REST Communicator installed.
 Please see the REST Communicator Installation Guide for detailed instructions on installing REST
 Communicator.
- REST Communicator must only be installed on one machine. To identify the machine that has REST Communicator installed.
 - a. Click Other > Utilities > REST Communicator Configuration Tool
 - b. In the Menu, click the Installation button
 - c. In the **Local Message Handlers** section, the **Computer Name** noted against your database is the machine on which REST Communicator is installed.

Troubleshooting

If you cannot select the **Active** checkbox on the **Communicator Configuration Tool** either Communicator has not been installed correctly or it is installed on more than one machine.

Please click Here for further troubleshooting guides with **REST Communicator**.

Activation Instructions

1. Launch the REST Communicator Configuration Tool on REST server (In REST Professional Other >

Utilities > Communicator Configuration Tool

2. Select Realbenchmark from the menu items on the left hand side.

-	REST Communicator Configuration Tool
Services	The HEST Communicator Configuration Tool allows you to activate and configure Services available with HEST Communicator.
1 Reports	The following services are currently available with RET Conversion/ce
mar & Senarti Porlais	KPI Reports
. Danding	The DT Report Service can be activated to generate three Key Performance Indicator Reports. These reports provide the ability to benchmark and improve efficiency within your business. For more details click KH Reports and the question mark batton.
Customisation	Pertak
Logins	The Danse and Tenant Porta's Service can be activated to offse branded and outcomisable Owner & Tenant portait, via the web to your client base. For more details click Portais and the question mark button.
ST Mobile	REST Mubile
8-Advortising	The REST Mobile Service can be activated as the first shap to provide the free mobile application REST Mobile to your agency. REST mobile allows you to access your REST Center, Tenant, Creditor and Sale contacts from your mobile device. For more details click REST Mobile a Rest exercises and to think
pection Manager	the degree whe recent
Albendymark	Web Advertising The Web Advertising Service can be activated to uplicad your web advertisements to the NENAR advertising service. For more details circl Web Advertising and the question mark batton.
	Inspection Manager
	Imperitors Manager is a comprehension impaction management system developed by Insight specifically for properly managers. For my details click Impaction Manager.
System	

3. Select the database and tick the checkbox Active

Home		Realbenchm	ark Activation		
Services	REST Communicator delivers the ab and Benchmarking statistics online.	illy to access realbenchmark whi These statistics are updated on a	ch enables you to view ; weekly and monthly is	your businesses Key Perform	ence indicators
KPI Reports					
Owner & Tenant Portais	Tou will also be able to compare yo most effective ways businesses can	pr businesses KPI's to other similities to identify areas that are per	ar businesses through 8 forming and those that i	enchmarking. Benchmarking require attention.	is one of the
Branding	To activate realbenchmark select the to realbenchmark anter their emails	e "Active" checkbox and the reals address below.	enchmark terms and co	inditions will be displayed. To	add a new user
Customisation	Activation Status				
	Database Descriptor	Serial Num	ber	Portal Key	Active
Logins	Bookkeepers (9501)	10002501	10002501		2
REST Mobile					
	User Access				
nee Advertising	Add New User				
Inspection Manager	Enal				AM
Reaberchmark					
	bisting Users				
	final	First Name	Last Name	Registered Active	Retreat
					Remove
					Re-invite
System					
Installation					
E.M.					

4. The realbenchmark Terms and Conditions will display



5. Select Agree to continue

To add a New User

6. To add a New User enter the users email address and select Add

User Access]
Add New User	Add	

7. The new user will display in the list below and a tray icon will display on the bottom right hand side of

the screen 'User Registered'.

Existing Users					
Email	First Name	Last Name	Registered	Active	Refresh
david.brown@test.com.au	David	Brown		✓	
					Remove
					Re-invite

- 8. An **activation email** will be sent to the new users email address. The user will need to click on the link in the email to complete the registration process. This email token has an expiration of 7 days.
- 9. Complete the user registration by completing the mandatory fields and setting up a password.

REGISTER YOUR ACCOUNT.
david.brown@test.com.au
REGISTER

- 10. Select Register and the user will be logged onto realbenchmark
- Once the user has been registered their status will be displayed as **Registered** on the **Communicator Configuration Tool**

Also See

For more information on using realbenchmark see the realbenchmark help centre and knowledgebase within realbenchmark.



Discover realbenchmark with our Live Online Training or on demand webinar.

09/08/2016 8:21 am AEST