

How to Setup and Charge Owner Bank Charges in REST Professional

Overview

This document will assist you to set up owner bank charges in Company Details as well as on the owner card. This document will also discuss how to enter the charge globally for all owners, and also how to identify the bank charges on the audit report.

This document will cover:

- How to Setup Bank Charges in Company Details
- How to Setup Bank Charges on Owner Card
- How are Bank Charges charged to owners for different transactions
- How to Identify Bank Charges on the Audit Report
- How to do a Global Change for Owner Bank Charges

How to set up bank charges in Company Details

1. Go to Other > Utilities > Company Details > Charges/Taxes tab and enter the relevant information:-

- Receipt Bank Charges - This refers to bank charges on receipts with payment methods of direct deposit, Cheques and Tenant Debit. The owner will be charged the specified fee when funds are received with the nominated payment method. This is entered as a dollar value i.e. 0.50c per transaction
- Payment Bank Charges - This refers to bank charges on payments with payment methods of Automatic Deposits (EFT's) Cheques and BPay Payments. The owner will be charged the specified fee when funds are paid with the nominated payment method. This is entered as a dollar value i.e. 0.50c per transaction

Company Details

General **Charges/Taxes** Internal Accounts Defaults Advertising Water Usage Third Party

Consumption Tax

Tax name

Tax No. Name

ABN

GST %

Agent no. for top of banking sheet

Days for cheque clearance

Include direct deposit

Days for direct debit clearance

Print agent charges

Holiday Booking

Bed Tax % Credit Card Usage Charge % Eftpos Charge %

Receipt bank charges

Electronic In Cheques In Tenant debit In

Payment bank charges

Electronic Out Cheques Out Bpay Out

Bank Download

Delete download files after days (0 = do not delete)

2. Go to Other > Company Details > Defaults tab
3. Tick Charge Bank Charges tick box if you would like all new owner cards that are created from this point forward to have bank charges ticked by default.

The screenshot shows the 'Company Details' window with the 'Internal Accounts' tab selected. The 'Print header on statements & reports' section has several checkboxes: Owner (checked), Tenant (checked), Print logo (unchecked), Remittance (checked), Quote and work order (checked), and Vacancy Counter rpt (checked). The 'Printing styles' section shows 'Owner statement default' set to 7 and 'Creditor cheque style' set to 0. A 'Company Logo to be printed on report headers' field is set to 'R:\Documents\Pictures\RRRE\LIGHTER AND SMALLEI' with a 'Browse' button. The 'Owner, Property, Tenant Defaults' section has 'Charge Bank Charges' checked (highlighted in red), 'Sundry/Postage' at 4.00, 'Income & Expenditure Fee' at 0.00, 'Owner tenancy agreement fee default' at 30.00, 'Tenant tenancy agreement fee default' at 0.00, and 'Tenant Invoice Commission %' at 0.00. Other fees include 'Management Fee' (8.00), 'Disbursement Fee' (0.00), 'Inspection Fee(Excl)' (0.00), and 'Holiday Management Fee' (10.00). The 'Current Accounting Month' is set to December and the 'Year' is 2014. The 'Miscellaneous defaults' section includes buttons for 'Portfolio checker', 'Diary options', and 'Align Cheque', and a dropdown for 'Edit text files' set to 'Attached cheque layout'. There are also fields for 'SMS provider email address' and 'SMS default reply string', and a dropdown for 'End Of Month Wizard' set to 'Auto deposit (EFT)'. At the bottom right, there are 'Cancel - ESC' and 'OK - F12' buttons.

4. Click OK-F12

How to setup bank charges on the Owner Details

1. Go to Files > Owner > Taxes and Charges Tab and tick the Bank Charges tick box if this is not already ticked. NOTE: When creating a new owner card, you will find that the 'Bank Charges' option will be ticked if the previous step to default the bank charge was setup in Company details.
2. Click OK-F12

Owner Details

Alpha index: BALDWIN Active

Name: Alec Baldwin

General | Payment | Notes | Enquiry | Properties | O/S Disbs | Budget | Tax & Charges

Tax

GST chargeable from: 01/07/00

Owner ABN: 54-678-987-345 Use agent ABN

Charges(Excl)

Postage and sundries: \$9.00

Income & Expenditure: \$15.00 Bank Charges

Owner status

Owner type: Owner

Cancel - ESC

Action - F1

Clear - F2

Delete - F3

Add Mode - F4

Search - F7

Replicate - F8

Last Edits - F9

OK - F12

How are Bank Charges charged to owners for different transactions

Electronic In - Bank charges will be charged when a receipt is made for the payment method Direct Deposit. This is charged at the time the receipt is processed.

Cheques In - Bank charges will be charged when a receipt is made for the payment method Cheque. This is charged at the time the receipt is processed.

Tenant Debit In - Bank Charges will be charged when REST processes the direct debit receipt or a tenant manual receipt is processed with the payment method of tenant debit.

Electronic Out - Bank charges will be charged when you pay an owner or creditor electronically. The owner is charged this amount on all disbursements to creditors paid by EFT

at the time of the disbursement for the creditor being debited from the owner ledger and for Owner Payments by EFT to the owner, this will be charged at the point of the "Cheques, Fees & Splits", "Owner Advanced Cheque" OR "Clearing Statements & Payments" step is processed.

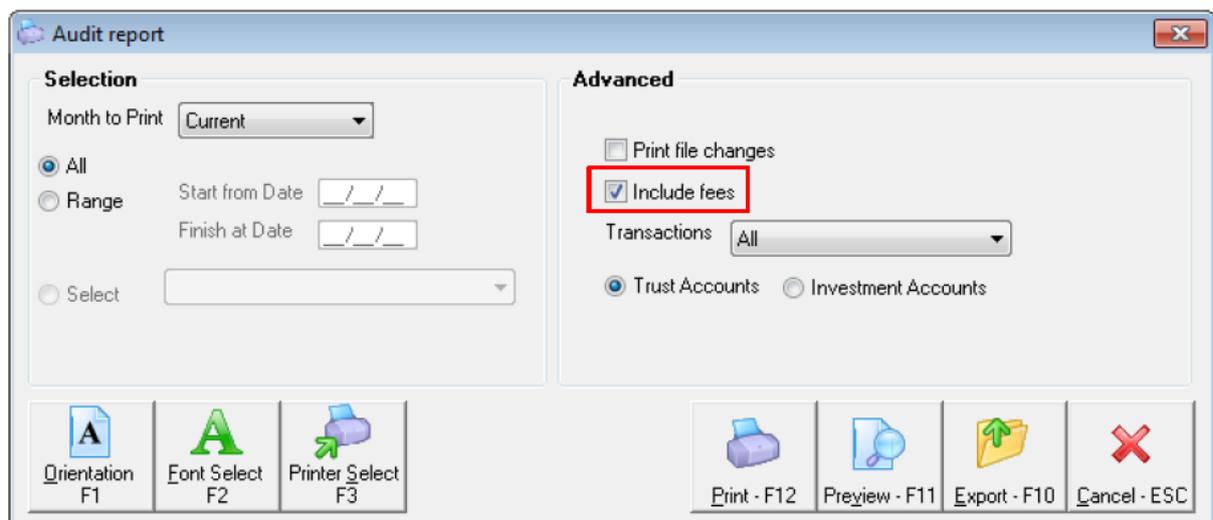
Cheques Out - Bank charges will be charged when you draw a cheque out of your trust account. The owner is charged this amount on all disbursements to creditors paid by cheque at the time of the disbursement for the creditor being debited from the owner ledger and for Owner Payments by Cheque to the owner, this will be charged at the point of the "Cheques, Fees & Splits", "Owner Advanced Cheque" OR "Clearing Statements & Payments" step is processed.

How to identify bank charges on the Audit Report

When bank charges are charged to the owner, they are automatically credited to the internal account called AABANKCHG at the time of receipting/disbursing funds.

To identify the bank charges for a specific transaction:-

1. Go to Cash Book > Audit Report
2. Select the required month
3. Tick Include Fees tick box
4. Click Preview-F11



5. When previewing the Audit Report, the column 'Bnk Chg' will display the bank charges applicable for the specific transaction

TRUST AUDIT REPORT

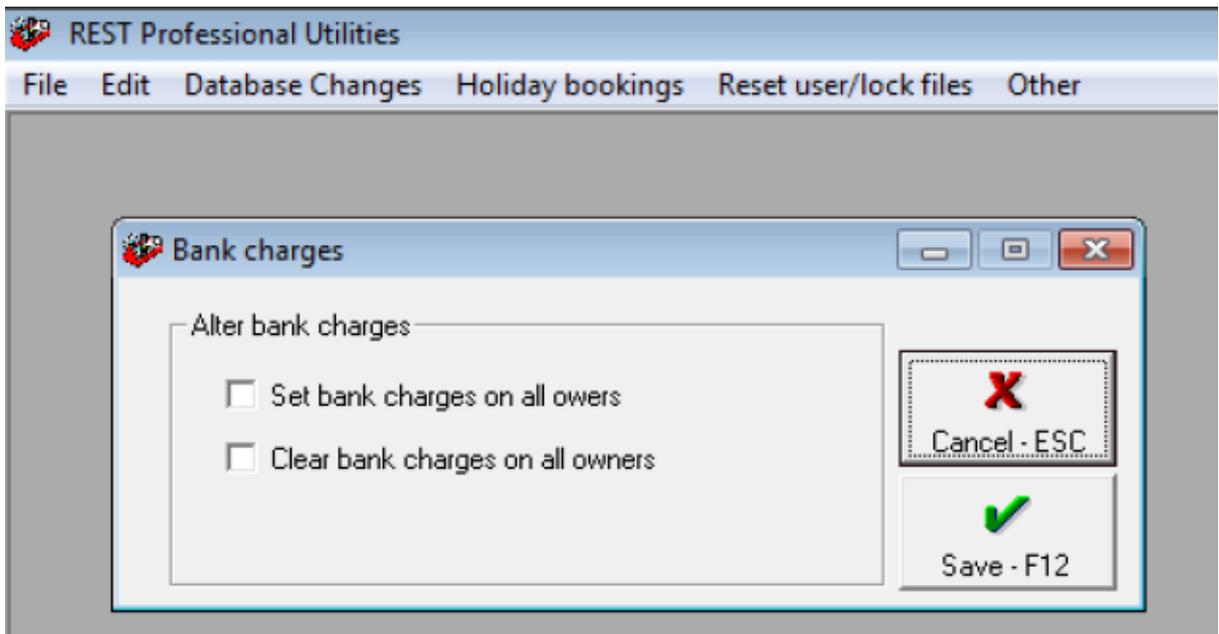
Date	Ref	Type	Details	Chq Date	Property	Tent/ Cred	Op	M.Fee	Taxes/ Bnk Chg	GST	Amount Incl
05/01/15	00005054	RentRec	Jennifer Aniston		GIBSON40/4	ANISTON	##	35.00	0.50	3.50	500.00

How to do a Global Change to update all owner bank charges

You may have a number of owners with bank charges that are not being charged or bank charges are different amounts for different owners.

You can make a global change in REST utilities so that all owners are changed to a global amount.

1. Ensure all users are out of REST
2. Make a backup of your data and rename the backup (i.e. before bankcharge change.dat.zip)
3. Go to REST Utilities. i.e. go to you Start menu > All Programs > REST Professional > REST Util
4. Click on Database Changes
5. Select Bank Charges. There is 2 options to choose from:-
 - Set Bank charges on all owners - This option will update all Owners tax & charges and apply the nominated bank charges (from Company Details) to those that do not currently have any bank charges entered
 - Clear Bank charges on all owners - This option will remove the existing bank charge on all Owners
6. Click Save-F12



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