



REST Messenger Upgrade Instructions

Prepare for the upgrade

1. The download and installation of REST Messenger must be completed on the Windows Server where IIS is installed.
2. Ensure you have upgraded to the latest version of REST Professional, this needs to match the version of REST Messenger
3. [**Click here to download the latest REST Messenger installer**](#)

Upgrade Program

1. You must be logged onto the REST Server **as an administrator**. Please contact your IT Provider if you need assistance with administrator rights
2. Launch the REST Messenger upgrade file downloaded in the previous steps
3. Click **Next** to continue
4. Enter your **User Name** and **Organisation**. Set option to **Anyone who uses this computer (all users)**. Click **Next** to continue.
5. The install **Destination Folder** should display as C:\Program Files\REST Messenger\ for 32 bit versions of Windows and C:\Program Files (x86)\REST Messenger\ for 64 bit versions of windows. If this is not where REST Messenger is installed, find out where it is, and select that location. Click **Next** to Continue
6. Click **Install** and then **Finish** to complete the installation.
7. After the installation has completed you will be prompted to **select your IIS Scripts folder**, it should default you to the correct location, if not please contact your IT Provider or the person who installed REST Messenger