

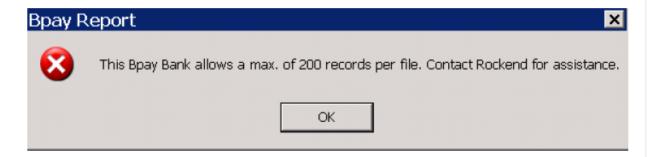
Bulk Bpay Payment File Exceeding 200 Records for Commbiz & Bankwest

Problem

Commbiz do not allow more then 200 payments per file. When trying to create a Bpay file with more than the maximum amount in REST the below message will appear:

NOTE: Due to **Bankwest Bank** using the Commbiz Bank format in REST Professional this 200 payment limitation will also apply to any Bulk Bpay files being created for Bankwest Bank.

If you are a Bankwest customer, please contact Rockend Support today on 1300 657 700 so that we can provide you with a workaround to release the 200 payment limitation if this is required.



Solution/Work Around

- 1. Go to transactions > Cancel Transactions > Reverse Bpay Payments and click NEXT
- 2. At the bottom of this grid, you will see 'Number of Records'
- Cancel the amount of payments required that exceed 200. (i.e. If there are 210 payments tick ten payments to reverse) and click NEXT
- 4. Click Finish to complete the process
- Create the Bpay file now. Go to Transactions > Create File for Upload to the bank> BulkBpay Payments and click PRINT
- 6. Import this file into your banking software immediately

Paying the remainder Bpay Payments previously cancelled

- 1. Go to Reports > Creditor > Remittance and payments and click NEXT
- 2. Click on Process (you can preview prior to processing by clicking the preview button)
- Create your Bpay file for the remaining payments. Go to Transactions > Create file for upload to the bank > Bulk Bpay Payments and click PRINT
- 4. Upload this file to the bank immediately

NOTE: If you had multiples of 200 payments you will need to repeat this process until all Bpay payments are paid.

04/05/2018 1:04 pm AEST